



NIRVANA

villa ~ koh samui-thailand



SERVICE DIRECTORY

Internet - We have a good optic fiber connection. But note that we are up in a mountain in Thailand, and sometime quality is not as you will find at home.

Computer - located in the lobby. Wireless connection covers the property in case you bring your own laptop. This service is provided at no charges. For a best Wi-Fi connection is better to stay around the pool area.

Telephones - Mobile phones work well by the pool area, kitchen, 2 master suites and bungalow. The country code for Thailand is +66.

Televisions - The main TV near by the pool/lunch area is connected with a special box and show about all TV stations in the world! You can even turn it and see from the pool. The 2 master bedrooms by the pool + the room under salon are connected to Netflix and other online stuff. Please ask the staff for a demo. All other rooms have a TV that you enjoy DVD movies on.

Music - There is a powerful amplifier in the lobby. The speakers lead to the swimming pool. Use your device to connected to it.

Kitchen - Is located near by the pool level. If you want to join in with our chef, to learn or show her some stuff absolutely no problem.

Breakfast - We do not have a set time for breakfast. Enjoy whenever you wake up.

Dinner and lunch - We have a complementary house menu until 21.00 every night start at 07.00 in the morning. We do not have a restaurant kitchen and therefore the chef need some time for preparations. Please help her out and plan your meals ahead a bit.

Bar - The bar is complementary part from wines that you can find in the wine fridge. Ask the manager for the prices.

Water - Bottled of water in every room and mini bar around the house. Don't drink from the tap water!!

Ice - We buy the ice and it's from clean drinking water. Use as much as you want.

Credit cards - Nirvana villa does not accept credit card payment. ATM machines are 10 minutes away. The maximum withdrawal is 40.000 Thai baht per day. Most restaurants, car and boat hires do accept it, but they increase the price with 3 to 4 percent as an administrative cost.

Pool - Open 24 h at your own risk. Mind your head when diving in to it. It's not very deep.

Jacuzzi - Standing next to the swimming pool. On and off button is on the steps leading up to it or ask manager.

Spa and massage - The spa service is open until 17.00. The manager need 1/2 day notice to order in the masseuses for the different treatments.



SERVICE DIRECTORY

Gym - Open 24 h. For instructions ask the manager.

Billiard - There is two pool tables, one is located on Swimming pool floor and the second one outside the TV room, please be careful with drinks around the table.

Golf - Santiburi Golf Club is about half hour away. "World class golfing" Inexpensive compared to the rest of the world!

Transfers - Please double check with our manager your departure time at least 1 day before, to avoid any problem. It's highly recommended to leave Nirvana Villa 3 hours before your flight.

Cars - A car with driver is included 8h/day. Gasoline is at your own cost. You can pay at gasoline station or at the end of your holidays to the manager. Extra time for the driver is 400/hour to be paid at the manager. If you want to **rent a car** on your stay be aware that you drive on the left side of the street and be very careful, Samui have a high rate of road accidents every month. For rentals, discuss with the manager about the best solution for your needs.

Boats hire - Samui have a wide range of different boats for rent. Consult with the manager if you wish to explore the surrounding island and coral reefs.

Diving - Best dive sites are off Samui in a place called Koh Tao at about 2h by speedboat. Ask the manager for more information.

Fishing - There are a few companies organizing daily or nightly fishing trips, please ask the manager.

Dress code - Samui is a very casual Island. Only when you visit

temples or other religious places you need to be covered from neck and down.

Air conditioner - All rooms in the villa part from the indoor dining area have air con units installed. Keep doors and windows closed when air con is turned on. The remote control is located on the wall by the bed in each bedroom.

Electricity - 220 V

Shower - Enjoy as many showers as you like, but please don't waste water if not needed. We are not connected to the water network. We collect it from the rain and buy it to the local well when the weather is dry.

Laundry - Bed sheets, towels and linen are cleaned and changed by normal hotel standard. Your private laundry you need to put in the basket provided in each bedroom and will be taken out by the staff. The cost is 100 baht per kilo.

Security - Thailand is one of the safer countries in the world and the villa is in a very protected area. Doors are closed at night after last guest is in. Staff checks the area before to go and sleeps in the villa. Please wake them up if anything looks not normal to you.

Hospitals - We sincerely wish that you don't need to visit one, but in case there are 4 hospitals on the Island. The best one in Chaweng is Bangkok international.

Service - We try to maintain a very high and customized service, please tell the staff and manager immediately if there is something you are not happy with and we will correct it right away.



RETREAT TO AN OASIS OF LUXURY
AND REJUVENATION

